

What is **sendmoney**?

A fast and easy way to electronically send funds from to a person with just an email address.

The funds are electronically deducted from your account the same day* the transfer is submitted, and your “payee” receives the funds within three business days.

*The first time you set up a “payee” the transaction request will be submitted once the payee submits their banking information per your request.

How does it work with just an email address of the payee?

For first time users, simply log into your New Market Bank Online Banking Account and visit the “MyNetTeller” page from the Menu Options.

Click on “Configure This Page” to add the **sendmoney** widget to the Left-Column of the screen.

Click on the widget once it appears and enter your payee’s information and valid email address. The first time a new payee is enrolled, you will choose a Keyword to pass along to your payee, so they know the email they receive is a valid request for their banking information.

The first time a new payee is enrolled, they will receive a secure email asking for the Keyword you provide. Once entered correctly the payee then completes their banking information and the transaction will process. Funds will be available in their account within three business days.

Is **sendmoney** a safe way to transfer funds?

Yes. In fact, not only is it safe for you with safety measures such as third-party verification tools and security phrase set up on your first enrollment; it is also security for your payee.

Their information is private and never shared. With our secure website and request of the unique Keyword you set up for them, your payee can be assured their account information is safe.



sendmoney
Person to Person Payments

Is there a fee for this service?

Yes. There is a convenience fee per transaction of \$3.00. The fee is deducted from the associated account within one business day of the transaction.

How do I sign up for **sendmoney**?

That's easy, you already are! Simply log into your New Market Bank Online Banking and follow the previous instructions to take advantage of this easy service.

What if I have an issue with a payment?

Feel free to contact us at (800) 313-1782 with any questions or concerns.

What if my account or information changes?

You can update any of your information at any time by clicking on "My Account". You will be prompted to answer your security phrase in order for your information to be update.

What if I have forgotten my Security Phrase?

Contact us at (800) 313-1782

Do I have to remember the Keyword or email address for all my payees?

No. Once you have signed up a payee, their information is on file. All you need to do is type in their name each time you want to send them a payment.

What if the email address for one of my payee has changed?

You can change a payee's email address at any time. The process will require a new Keyword and for your payee to verify their new address by entering their banking information.